

**Baccalauréat Professionnel Logistique**

**Session 2009**

Epreuve orale

Durée de l'épreuve : 20 minutes

Préparation : 20 minutes

**A. Première partie : durée 10 minutes, préparation 10 minutes**

<p style="text-align: center;"><b>SUJET N° 2</b> <b>Document candidat</b></p>
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PREPARING A DELIVERY TOUR

**Situation** : You are in charge of the delivery department at the CEDEO company located in Mainvilliers. CEDEO is specialized in heating and fittings and plumbing supplies wholeselling. You have just prepared the orders for several customers in the area of Mainvilliers. You will have to prepare the deliveries and explain to the truck driver the elements of the delivery tour bill.

**Roleplay** : play the role of the manager of the delivery department. So, be ready to :

- Prepare the delivery tour bill (annexe 3) with the help of information about customers and their orders (annexe 1) and with the help of the map of the Mainvilliers area (annexe 2).
- Welcome the truck driver.
- Give the truck driver the order of the delivery tour (itinerary), the information regarding the customers and the number of pellets to be delivered.
- End the interview.

**Enclosures** : Annexe 1 : Information about the customers and their orders

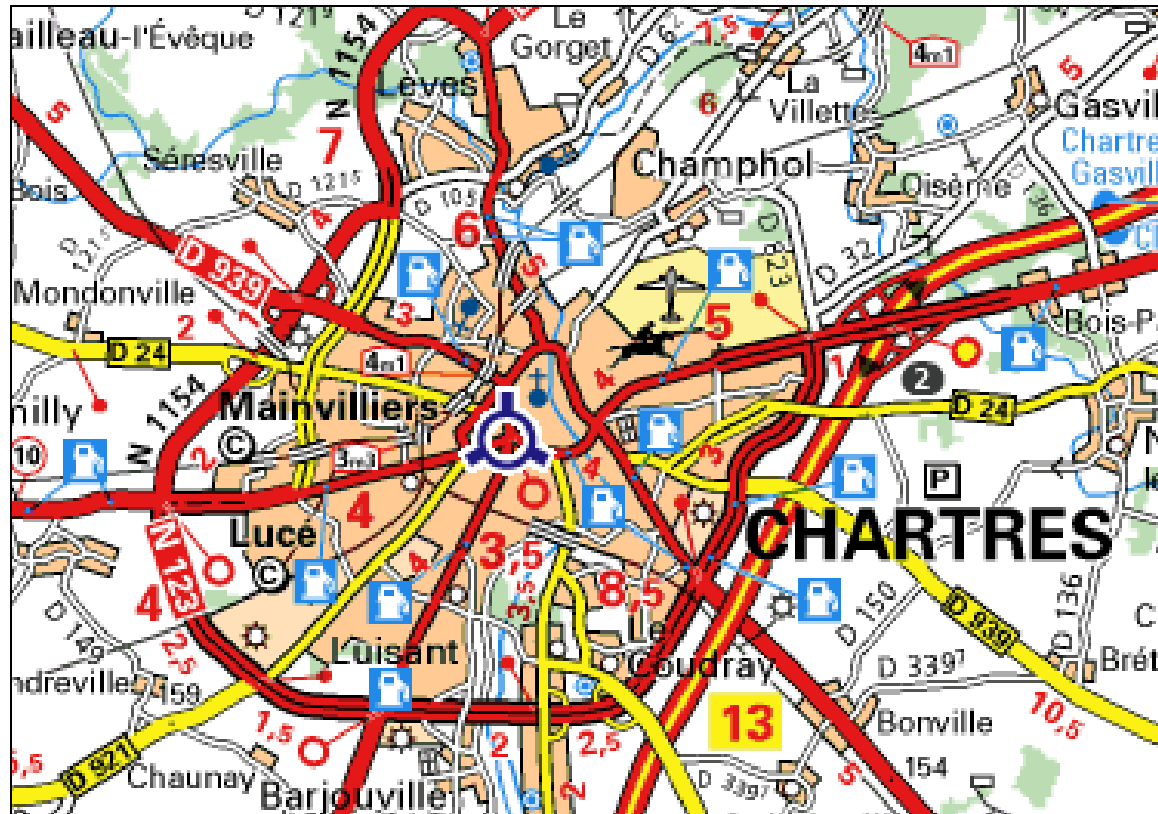
Annexe 2 : Map of the Mainvilliers area

Annexe 3 : Delivery tour bill

**Annexe 1 : Information about customers and their orders .**

Client	Delivery addresses	Town	Phone number	Pallets to be delivered	weight	remarks
Carrefour	Avenue Marcel Proust	Chartres	02 37 30 88 75	1	150 kg	Have a phone call to schedule the delivery
Leroy Merlin	10 Route d'Orleans	Chartres	02 37 66 45 23	3	800 kg	Caution ! Very fragile goods
Brico Depot	40 Rue Jean Perrin	Luisant	02 37 68 56 44	2	450 kg	Delivery before 2 pm
Pascal Bathrooms	Le Bois de Lèves	Lèves	02 37 28 12 54	2	600 kg	Delivery before 9 am
Castorama	25 Rue de la Taye	Lucé	02 37 88 12 00	1	200 kg	Delivery after 2 pm

**Annexe 2 : Map of the area of Mainvilliers**



**Annexe 3 : Delivery tour bill**

**CEDEO**

CEDEO – 23 rue des Closeaux 28300 Mainvilliers

Tour order	Client	Delivery address	Town	Number of pellets to be delivered	Weight
1					
2					
3					
4					
5					
6					
7					
TOTAL					
Remarks					



